KNOLL
.It works

KNOLL is the leading provider of conveyor systems, filter systems and pumps for metalworking. These systems transport and separate chips and cooling lubricants.

WORLDWIDE



KNOLL Maschinenbau GmbH
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TRAINING

Assistance in self-help? Whether machine operators, maintenance technicians, support technicians, or sales staff: We train your personnel according to your needs and, if desired, at your premises or directly at the existing plant. Our service technicians or product experts train your personnel individually according to your needs.

Scope of services

- One-time training as needed
- Individual training planning in close coordination with you
- Performed at your location or ours



COOLING LUBRICANT ANALYSIS

Always keeping an eye on the results? The cooling lubricant can influence the quality of your component. Through analysis, we can assess the current condition and contribute with recommendations for improving the filter quality and thus increase the service life of your medium.

Scope of services

- One-time analysis of your medium
- Various test evaluations, such as residual dirt content, dip test, etc.
- PDF test results

SERVICE CONTRACTS

INSPECTION

Expert analysis and reporting on the overall condition of the system: This is covered by the inspection contract. Experts assess your system and document its current condition. Defects or incorrect settings are identified at an early stage and will be discussed with you.

Scope of services

- System Inspection
- Working hours, travel time and travel expenses covered
- Consulting and detailed documentation
- 10% special discount on the entire service
- Exclusive conditions for a one-time maintenance within three months
- Three-year contract term
- Automatic renewal for one year

MAINTENANCE BASIC

In addition to inspecting your KNOLL system, we replace wear parts as needed under the BASIC maintenance contract. Only original spare parts are used. This gives you the certainty that the system will deliver optimum performance at all times.

Scope of services

- Inspection of the system
- Condition-based replacement of defined wear parts
- Working hours, travel time and travel expenses covered
- Consulting and detailed documentation
- 30 days 5% discount on the entire service
- Two-year contract term
- Automatic renewal for one year

MAINTENANCE PLUS

If your requirement is maximum system availability, we recommend the PLUS maintenance contract. Replacing defined wear and preventive parts reduces the risk of system failure to a minimum.

Scope of services

- Regular system inspections to keep everything running smoothly
- Replacement of worn parts when needed
- Preventive exchanges of key components before issues arise
- Working hours, travel time and travel expenses covered
- Consulting and detailed documentation
- 10% savings when you pay within 30 days
- Three-year contract term
- Automatic renewal for one year

HOTLINE

- Qualified service staff
- Assistance with problems or malfunctions
- Support by phone and online

During business hours:

Contact Service: +49 7581 2008-91600
service.itworks@knoll-mb.de
Contact Spare parts: +49 7581 2008-90299
ersatzteile.itworks@knoll-mb.de

Outside business hours:

Hotline +49 160 2822008
Mo.-Tu. 17:00 – 21:00 Uhr
Fr. 15:00 – 21:00 Uhr
Sa. 07:00 – 12:00 Uhr

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Go directly to service: